

Access Information for Visitors of the IMA

We are committed to making the IMA accessible to people of all abilities, their families, and carers as well as visitors of different ages and different backgrounds.

Below is a list of information that may be useful in planning your visit to the IMA.

If you have specific requirements, please let our staff know how to best accommodate you and your needs. You are welcome to contact us prior to your visit with any questions.

We would love to hear your thoughts about how we can make the IMA more accessible. Please don't hesitate to get in touch by calling 07 2353 5750, emailing ima@ima.org.au, or speaking to a staff member onsite.

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Image: First Thursdays, FEMIOKE. Description: A darkened gallery with blue and purple disco lights. A crowd of people watching a woman singing into a microphone on a low stage while watching the lyrics on a tv monitor resting on the floor.

Getting Here

Public Transport:

- The 199, 196, and 195 buses stop directly outside the Judith Wright Centre of Contemporary Arts on Brunswick Street.
- The IMA is a 650m walk from Fortitude Valley train station along Brunswick Street with flat, continuous footpaths and a number of intersection crossings with traffic lights.

Parking:

- A free accessible carpark is available at the Judith Wright Centre of Contemporary Arts secure carpark. Please contact us in advance to book and gain access.
- Metered street parking is available in the streets surrounding the IMA, however parking is usually busy during the week.
- Nearby parking lots include Wilson Parking, Berwick Street (opposite the IMA); King's Parking, Warner Street; Chinatown Car Park, Ann and Wickham Streets; and Chinatown Mall, Alfred and Alden Streets.

Taxis and Ride Share:

- A taxi phone is available on the ground floor near the toilets, or a cab can be ordered for you by a member of our staff.

Drop Off:

- There is a loading zone directly across from the IMA Courtyard on Berwick Street if you are being dropped off or picked up. There are kerb ramps at the intersection of Brunswick and Berwick Streets and a footpath which leads to the IMA Courtyard ramp.

Physical Access

Ground Floor Galleries and Foyer:

- The ground floor galleries are accessible via a small number of shallow stairs with no handrail or via a ramp into the courtyard.
- The ramp width is 108cm.
- The gallery has double doors with long handles which can be heavy. The right set of doors when facing the gallery open both inwards and outwards.
- The foyer is also accessible via a glass automatic door to the right of the IMA branded doors.
- In the galleries and foyer there are no stairs and the floor is flat and suitable for wheelchairs.
- You are welcome to charge your equipment in our foyer.
- Seating will be provided at all events and public programs and can be made available within an exhibition on request.

Gallery Shop:

- Our Gallery Shop is located in the foyer on the ground floor.
- Most of our displays and the front desk are low, however there are two tall bookcases. Please do not hesitate to ask a member of staff if you require assistance in the Gallery Shop.
- Permanent seating is available in the Gallery Shop.

Belltower Gallery:

- During renovations to the Judith Wright Centre of Contemporary Arts' foyer, access to the IMA Belltower gallery is limited to three steps with a handrail on Brunswick street, or via the elevator from the ground floor.
- The elevator door width is 109cm.
- The floor is flat and suitable for wheelchairs.

Screening Room:

- The doorway width of the Screening Room is 80cm.
- The Screening Room has a ramp but can only accommodate one wheelchair at a time. Please contact us in advance for more information.
- The Screening Room is often very dark when showing video works. Please let a member of staff know if you require more light.

Toilets:

- There is an accessible toilet on the ground floor with a baby change table.
- Sharps disposal is available in all ground floor toilets.
- Another set of toilets, an accessible toilet, and a shower on the second floor of the Judith Wright Centre can be accessed via the lift.
- The only non-gender-specific toilets are the accessible toilets, on the ground floor and level 2.

Assistance and Support Animals:

- Assistance and support animals are welcome and drinking water is available on request.

Lighting:

- Our Gallery Shop uses fluorescent lighting, which can be turned off during the daytime upon request. Our galleries may use fluorescent lighting. Please speak to a member of staff if you have any concerns.

Information for people with severe allergies or who are immunocompromised:

- We welcome the use of safety/particulate masks.
- If you have a severe allergy, please get in touch and we will require our staff not open, eat, or supply foods at events that may affect your health. Please notify us within 24 hours of your visit.
- The air-conditioning in the Screening Room can be turned off, however air-conditioning in our gallery spaces may require constant temperatures for archival purposes. Please contact us with any queries.

Food, drinks, and smoking:

- At our events free non-alcoholic beverages will always be provided.

- Water is always available. Please ask a member of staff.
- Food and drinks can be consumed in our courtyard and foyer, but not in exhibition spaces.
- Smoking is not permitted in any of our spaces, including our courtyard.

First Aid:

- A First Aid kit is available in the foyer and in the IMA office. Please speak to a member of staff for access.
- The closest pharmacy is across the road from the Judith Wright Centre of Contemporary Arts: Central Brunswick Pharmacy, 358 Brunswick Street, Fortitude Valley. Open Monday–Saturday 8.30am–6.30pm.
- The closest hospital is the Royal Brisbane and Women's Hospital, Butterfield St, Herston.

Families with Young Children

- We welcome visitors of all ages including young art-lovers. You are welcome to bring your pram into the gallery and young children are welcome under supervision.
- Please be advised, some of the artworks and films displayed in our exhibitions and at events may contain strobing, violent imagery/themes, explicit, and/or distressing content. Please contact us if you have any questions about the suitability of our program for certain audiences.
- Baby change facilities are available in the ground floor accessible bathroom and breastfeeding is welcome in all of our spaces.

Accessibility of Information

Deaf and Hard of Hearing:

- AUSLAN interpreters can be supplied at events upon request. Please contact us two weeks before the event to discuss.

Blind and Vision Impaired:

- Alternative version of our exhibition guides such as large print, braille, audio, and PDF/Word versions are available on request. Please contact us to find out more.

Anxious or Neurodiverse Visitors:

- Please be advised, some of the artworks and films displayed in our exhibitions and at events may contain strobing, violent imagery and/or themes, explicit, and/or distressing content. Please contact us if you have any questions about the suitability of our program for certain audiences.
- Companion animals are welcome and water available.

Carers and Companions:

- Carers and Companions Card holders are welcome at all of our events. Please contact us for a complimentary carers ticket for any paid events.